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**THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: TAM et al.

Attorney Docket No.: ACC1P001

Application No.: 09/550,706

Examiner: Stimpak, Johnna

Filed: April 17, 2000

Group: 3623

Title: ON-LINE APPOINTMENT SYSTEM

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on October 18, 2005 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Signed:

*Patricia Tate*

Patricia Tate

**INFORMATION DISCLOSURE STATEMENT  
37 CFR §§1.56 AND 1.97(b)**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is: (i) filed within three (3) months of the filing date of the above-referenced application, (ii) believed to be filed before the mailing date of a first Office Action on the merits, or (iii) believed to be filed before the mailing of a first Office Action after the filing of a Request for Continued Examination under §1.114.

Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 500388 (Order No. RLC1G000).

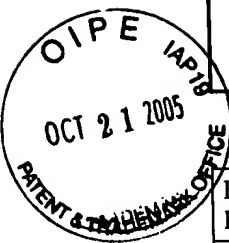
Respectfully submitted,

A handwritten signature in black ink, appearing to read "C. Douglass Thomas".

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<b>Form 1449 (Modified)</b>  <b>Information Disclosure Statement By Applicant</b>  (Use Several Sheets if Necessary)	Atty. Docket No.	ACC1P001
	Application No.:	09/550,706
	Applicant	TAM et al.
	Filing Date	4/17/2000
	Group	3623
		Page 1 of 1



### U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
	1.	6,064,977	May-00	Haverstock et al.	705	9	
	2.	5,889,979	Mar-99	Miller et al.	713	503	
	3.						
	4.						
	5.						
	6.						
	7.						

### Foreign Documents

							Translation	
Init.		Document No.	Date	Country	Class	Subclass	Yes	No

### Other Documents (Including Author, Title, Date, Pertinent Pages, etc.)

	A	Eldridge, Earle, "Autonation car dealership aimed at Internet Users", USA Today, 05/10/1999 [retrieved 5/17/05], pages 1-2, retrieved from Proquest Direct.
	B	"Group Health Expands Scheduling Via Internet", Journal of Business, 03/12/1998 [retrieved 5/17/05], vol. 13, Issue 5, pages 1-2, retrieved from: Proquest Direct.
	C	"Installing and Configuring Outlook 98", www.pa.msu.edu, 12/02/1998 [retrieved 05/17/05], pages 1-4, retrieved from: Google.com.
	D	Wallace, Bob, "Software will let customers book that oil change online", Computerworld, 02/08/1999 [retrieved 05/17/05], Vol. 33, Issue 6, pages 1-2, retrieved from Proquest Direct.
	E	
	F	
	G	
	H	
	I	
	J	

Examiner	Date Considered
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.